Factiva Training

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Factiva Overview

Live Demo

Documentation

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Overview

Content

Focus:

- News sources (global)
- Business information

News Sources

- 3.500 Newspapers
- 700 Newswires

A title list is available via
https://about.proquest.com/en/products-services/factiva

Web sources are only partially covered in the list.

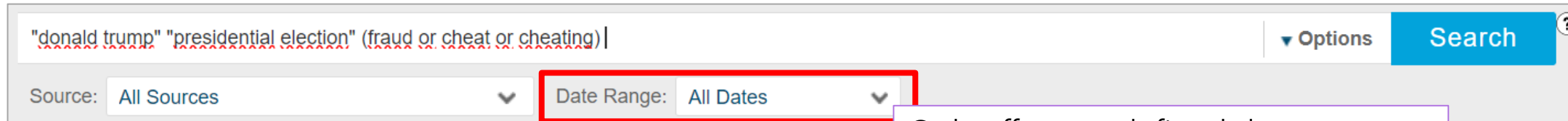**Web Sources (news & business information)**

- 14.000 Websites
- 7.000 Blogs

Business Information

- ~4.200 Trade- and business magazinea
- 31.000 "Company Snapshots" (fairly detailed company profiles)
- 25m register-based company profiles (via Dun & Bradstreet); very basic information

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Search Options
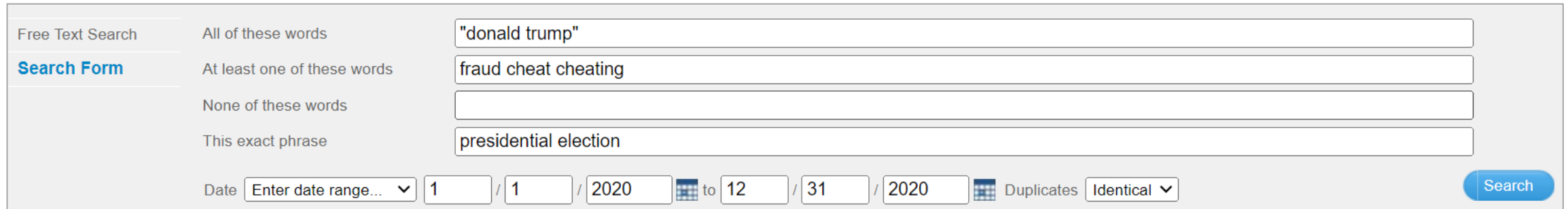
Basic Search (Homepage):

"donald trump" "presidential election" (fraud or cheat or cheating) ▼ Options **Search** ?

Source: All Sources ▼   Date Range: All Dates ▼

Only offers predefined date ranges.

Search form (Search page)
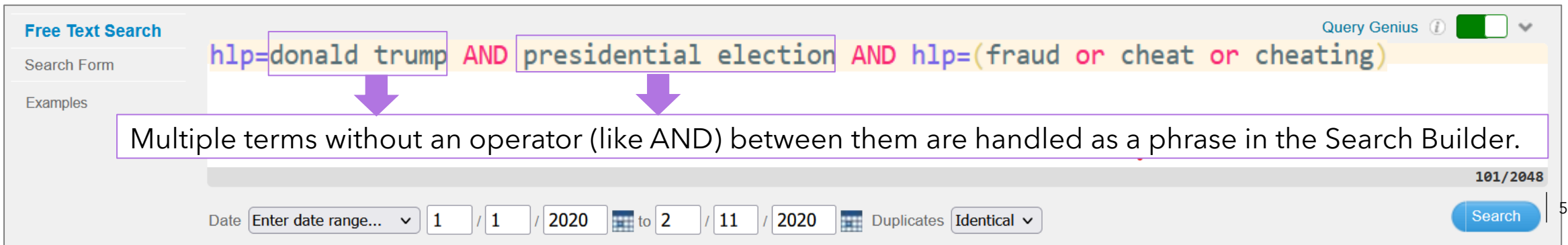
Free Text Search	All of these words	"donald trump"
Search Form	At least one of these words	fraud cheat cheating
	None of these words	
	This exact phrase	presidential election

Date Enter date range... ▼ 1 / 1 / 2020 to 12 / 31 / 2020 Duplicates Identical ▼ **Search**

Search builder (Search page): Full Syntax with field search and all operators

Free Text Search   Query Genius ⓘ

Search Form

```
hlp=donald trump AND presidential election AND hlp=(fraud or cheat or cheating)
```

Examples

Multiple terms without an operator (like AND) between them are handled as a phrase in the Search Builder.

101/2048

Date Enter date range... ▼ 1 / 1 / 2020 to 2 / 11 / 2020 Duplicates Identical ▼ **Search**

Search Syntax

Main field codes:

hd=	Headline = title
lp=	Lead Paragraph
hlp=	Headline + Lead Paragraph
sn=	Source Name
ns=	Subject (DJID classification)
fds=	Company name (nomalized)
wc	Word count of article (use with **>** and **<**) ***wc>1000***

Truncation (after at least 3 characters)

*	truncates 0-unlimited characters
?	truncates exactly 1 character (**not** 0-1); can also be used within a word
$n	specify truncation length: $2 = truncates 0-2 characters; max. is 9 (=$9)

Main operators (beyond AND, OR, NOT)

same	Terms must appear in the same paragraph *climate change **same** permafrost*
atleastn	The following term must appear at least n times *climate change and **atleast3** permafrost*
/fn/	Preceding term must appear in the first n words *climate change and permafrost**/f20/***
w/n	Terms must appear up to n words apart (max. 10, terms must appear in the given order): *climate change **w/5** permafrost*
n/n	Terms must appear up to n words apart (max. 10, terms can appear in any order): *climate change **n/5** permafrost*

Search Syntax: Dow Jones Intelligent Identifiers (DJID)

DJID field codes:

ns=	Subject classification
re=	Regional classification
rst=	Specifiy a title or a group of publications
fds=	Company name (nomalized)
in=	Industry classification
au=	Author (normalized)

Choose DJID Codes via auto complete (type and up to 10 matching terms are suggested)

Search Syntax: Dow Jones Intelligent Identifiers – How to find DJID codes

Use the browse-option on the Search Builder to identify a specific DJID code e.g. for subjects, regions or sources. The example below shows how to find the code for the group of sources that focus especially on government and political news:

Source ▼ All Sources

Browse: Click on triangle to expand the section. In the „Select Source Category" dropdown select „By Type".

Select Source Category By

Source Information

+ Blogs ⓘ 🚫

+ Business Sources ⓘ 🚫

+ Business to Consumer

+ Dow Jones Sources ⓘ

+ European Union Sourc

+ General Interest Source

+ Government and Politics ⓘ 🚫

Source Lists (0)

Description:

Sources in which government and political news comprises a significant portion of the content

Group Code:

TGOV

DJID Code
Use it in the Search Builder like this: ***rst=TGOV***

A click on the „i" next to an entry opens an overlay window with additional information including the DJID code.

Search Syntax: Use Expert Searches as examples for query building

On the Search Builder page you will also find a section „Factiva Expert Search" that contains predefined queries for numerous topics. You can use these to search, of course, but also to analyze the actual query and use it as a starting point for your subject.
They are also good show cases for how to build complex queries using the full search syntax.

Documentation

Documentation

If the Dow Jones / Factiva links do not bring you to the articles but to a login screen, use this alternative: Open Factiva and click on **CUSTOMER SERVICE** *. This will bring you to the Customer Service page. Enter the title of the desired page (given below in brackets) into the search box to find the respective page.*

Libguide:

Provides additional guides, presentations, videos…
https://proquest.libguides.com/factiva

Factiva help pages (require product access!)

- Factiva Learning:
  https://customer.dowjones.com/learning
- Search syntax (*"Search Builder Cheat Sheet"*):
  https://customer.dowjones.com/learning/71b66a01-b920-4ae9-9086-52fd500fcbbe?pos=2&page=1
- Seach examples (*"How do I use search commands"*):
  https://customer.factiva.com/faq/list/3463

Title list:

Click on the "Title List" Button on the top right here:
https://about.proquest.com/en/products-services/factiva

Dow Jones Intelligent Identifiers = Industry, Regional and Subject Klassifizierung

All relevant articles are found when entering 'DJID' in the **CUSTOMER SERVICE** *page search box:*

How to use:

- https://customer.factiva.com/faq/list/5255?pos=10&page=1

Background:

- https://customer.factiva.com/learningFaq/list/d6ad52f6-abd9-4ae9-93ca-b7b7e806282f?pos=3&page=1
- https://customer.factiva.com/learning/d8b63e38-f66f-43af-8473-69028228940f?pos=4&page=1

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Thank You!

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